

SUSSEX COUNTY ASSOCIATION OF REALTORS®

“Outstanding Rental Service Award” presented by SCAOR Rental Affairs Committee

**Nomination Form**

Name of nominee: \_\_\_\_\_

Real Estate Company-address: \_\_\_\_\_

Nominated by: \_\_\_\_\_

Customer Service: 30 points

Define how this person has personal provided exceptional customer service.  
Example: Providing service beyond scheduled working hours; making special arrangements for customers; assisting sales agents with rental income history of property; educating buyers on investment properties; advising homeowners of needed improvements to rental units and helping with that entire process.

Rental Agent Spirit: 30 points

Define how this person has contributed to the overall spirit of your office and co-workers.  
Example: Personal philosophy in maintaining and improving customer relations along with relationships with co-workers; supportive of others in the industry; continually striving to improve the Rental Agent image by presenting a professional, ethical, public image, being accessible to projects both in the office and local board office.

Leadership: 30 points

Define how this person has set a good example within your own office and well as the rental community.  
Example: Improved the rental business as a whole by making changes and being successful in implementing new ideas, improvements in handling rental business, and keeping co-workers and the public informed regarding rental trends, updating technology to better serve our customers and clients.

## Candidate

Significant Contributions: 10 points

Please list all personal awards, achievements, and contributions which exemplify your skills and aptitude as a rental agent; also please list personal history, education, awards, community service, etc.

Selection of winner by Committee Chairperson and last 4 winners (total 5).  
All nominees to be present at luncheon (paid for by committee).  
Presentation to be announced at podium by either Chairperson or last year's winner with a reading of the nominating letter and only winning candidate goes to podium to receive award.

RETURN DEADLINE: November 11, 2009

Date received by SCAOR office: \_\_\_\_\_received by: \_\_\_\_\_